

December 10th, 2013

Dear Ratepayer:

RE: Formal Notification of the Closure of the Municipal Administration Satellite Office at 9059 County Road #45, Alnwick Civic Centre, Roseneath, Ontario

I am writing on behalf of the Council of the Township of Alnwick/Haldimand who wish to formally advise in response to the internal restructuring with financial and operational analysis, effective as of December 31st, 2013 the Municipal Satellite Office will be officially closed.

This corporate decision has been based on and discussed in Council meetings with the objective to sustain the municipality in achieving a more effective and efficient municipality in serving the residents and ratepayers. The Municipal Council and its' employees have undertaken significant internal structural changes during this term of Council with the main objectives are to streamline our operations to be a more efficient and economical business model and addressing the many challenges that small rural municipalities, such as ours, are being faced with on a daily basis.

Some of the significant economic impacts that will be transpiring in the upcoming year is the substantial financial increase in the service delivery of policing in 2014 and beyond and the financial constraints being downloaded by the present Provincial Government in that, the municipality will be receiving a significant reduction in the Ontario Municipal Partnership Fund (OMPF) and the reduction of the Provincially Funded Gas Tax Rebate Program. These factors along with present overall economic conditions will have a negative impact in respect to sustainability and provision of service delivery for small municipalities. The reality is that our Council has made and will be making some hard, difficult decisions which were not envisioned initially but what has transpired will impact all of our ratepayers in respect to, "How the Township of Alnwick/Haldimand intends to do business in our Municipality". The point is, that municipality's initially being public sector are evolving to sustain existence with the mentality and having a systematic approach similar to a private corporation (business).

We have initiated programs and have been mandated by the Province of Ontario through Provincial legislation and policies that we, the Township of Alnwick/Haldimand, need to change our philosophy and operations to address these significant changes which will impact all of us.

The Municipal Council has made a decision, in order to sustain the municipality in the future, that at the

next municipal election October 27, 2014, to reduce the composition of Council from the present seven (7) Council Members to five (5). Senior Municipal staff has also implemented policies and procedures to enhance the effectiveness in providing service delivery to our ratepayers.

There will be public enquires as to service delivery with the closure of the Municipal Satellite Office and it is our intent and objective to achieve a smooth transition in fulfilling the needs and requests of the local residents. In respect to the payment of property taxes, ratepayers have the opportunity to utilize the existing drop box; consider our Pre-Authorized Payment (PAP) Program, as well as, internet and on-line banking. Your concerns, issues and requests for improvements is of paramount importance to all of us and through the utilization of our public inquiries component of our New Website and/or the use of the 1-888-685-1464 toll free telephone number we intend to address your enquiries.

Comments from His Worship, Mr. Dalton McDonald:

"I'd like to thank Dianne for her dedicated service in running the Roseneath satellite office, single-handedly, in a professional and courteous manner, for the 13 years since amalgamation.

I, on behalf of the Council and Staff of Alnwick/Haldimand Township, in going forward, would like to welcome her to the Grafton office as an integral part of our municipal team.

I thank the ratepayers of Ward 2 for their support and understanding through this transition, as we prepare for the new economics of the future."

In closing, the Municipal Council and its' employees appreciate your cooperation and understanding as to the closure of the Municipal Satellite Office in Roseneath, Ontario. As previously stated, it is the intent and objective to provide effective, efficient and quality service to all our residents/ratepayers of the municipality and to sustain and enhance the quality of life for you and your family in the beautiful Township of Alnwick/Haldimand.

Council and Municipal Staff wish all of you and your families Merry Christmas and a healthy, happy New Year.

Terry Korotki, B.A., AMCT
CAO/Planner/Deputy Clerk
Township of Alnwick/Haldimand

TK/rvdm